

10 October 2018

Headteacher: Nicky Ross

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Dear Parents and Carers,

We are aware that some parents have had an issue with our online booking system. In order to rectify this problem we have worked with our messaging provider to amend the booking information requirements.

Please visit <https://parents-booking.co.uk/cuckoohall> and use the following information to access the system.

And the information required will be:

- Child's legal first name
- Child's legal surname
- Child's date of birth

Login will be validated against the information that we hold. Take particular care when entering your details, especially with the any **double-barrelled surnames**. If the login cannot be validated because any of these details are incorrect please let the office know so that we can amend your records as soon as possible.

Please ask at the office if you have any questions regarding this.

Yours sincerely,



Nicky Ross
Headteacher

